



Coffee Chat: AI Didn't Kill L&D, But It Changed How We Work

- 10:59:55 From Bruce Cronquist : Happy Friday to all!
- 11:00:16 From Dawn Weiman : So glad it's Friday
- 11:00:20 From Sarah Beideck : TGIF!!!!
- 11:00:24 From Bruce Cronquist : Done with your holiday shopping? :)
- 11:00:44 From Janet Henry : Not just August but MID AUGUST... and then it's Halloween
- 11:00:58 From Janet Henry : Reacted to "Done with your holiday shopping? :)" with 🤔
- 11:01:03 From Victoria Nelson : Now there's Summerween!
- 11:01:15 From Bruce Cronquist : Reacted to "Now there's Summerween!" with 👍
- 11:01:15 From Janet Henry : Reacted to "Now there's Summerween!" with ❤️
- 11:01:51 From Janet Henry : Shannon I love your bunny collection! My mom is an Easter baby
- 11:03:22 From Jason Dreyer : Reacted to "Now there's Summerween!" with ❤️
- 11:04:32 From Kathryn Poe : Newbie

11:04:45 From Janet Henry : Sporadic attendee depending on schedules! Oregon is hazy and dry

11:04:45 From Betsy Spetich : Too Dry. We need the rain

11:04:49 From Kathryn Poe : Its 102 and hot in Dallas

11:04:55 From Bruce Cronquist : Welcome to all the newbies to this fun safe space

11:04:59 From Barbara Nuss : No rain in Seattle! Really!

11:05:00 From Janet Henry : Reacted to "Its 102 and hot in Dallas" with 🔥

11:05:06 From Victoria Nelson : Reacted to "No rain in Seattle! Really!" with 🙏

11:05:07 From Janet Henry : Reacted to "No rain in Seattle! Really!" with 🙏

11:05:08 From Bruce Cronquist : Send the rain our way (Northwest)

11:05:09 From Jacqueline Singh : Hello, This is my first coffee chat! Flooding here in Indianapolis!

11:05:09 From Victoria Nelson : Smoke/haze from the wild fires.

11:05:10 From Sarah Beideck : ive been traveling for work, and ive been delayed a couple of days cause of the rains in the midwes

11:05:15 From Bruce Cronquist : Reacted to "No rain in Seattle! Really!" with 👍

11:05:22 From Christopher Emanuelli : Newbie offcamera eating lunch

11:05:27 From Barbara Nuss : Replying to "Hello, This is my first coffee chat! Flooding here in Indianapolis!"

Welcome!

11:05:30 From Maureen Flanagan : My friend experienced the Chicago bad weather on both legs of her journey from Philadelphia to Seattle.

11:05:30 From Janet Henry : Reacted to "Too Dry. We need the rain" with 🙏

11:05:33 From Kathryn Poe : Reacted to "Newbie offcamera e..." with 👍

11:05:37 From Regina Doeppel : Finally nice weather in Nevada. We have been melting

11:06:25 From Betsy Spetich : Reacted to "Its 102 and hot in Dallas" with 🏖️

11:06:32 From Sarah Beideck : lol i have a bad hair day and im keeping my camera on

11:06:35 From Sarah Beideck : XD

11:06:48 From Jason Dreyer : I'm having a bad hair day too

11:07:19 From Sarah Beideck : JASON!!! XD

11:07:27 From Barbara Nuss : Shamed me into turning on my camera. Well done!

11:08:04 From Shannon Tipton :

https://www.linkedin.com/posts/shannontipton_hear-me-out-in-ld-we-spend-a-lot-and-i-activity-7493687285452943360-8EsZ

11:09:50 From Barbara Nuss : Yes, I am! But things are changing so much, I am waiting for the technology to settle a bit before I get too invested in a new process.

11:10:05 From Dawn Weiman : Reacted to "Yes, I am! But things are changing so much, I am waiting for the technology to settle a bit before I get too invested in a new process." with 👍

11:12:01 From Kathryn Poe : Trust but Verify!!!

11:12:31 From Maureen Flanagan : I find it is useful for generating first drafts that I can then refine (or use AI to help refine).

11:12:35 From Dawn Weiman : I use it for brainstorming and analysis

11:12:42 From Andrew Vercouteren : Reacted to "I find it is useful for generating first drafts that I can then refine (or use AI to help refine)." with 👍

11:12:54 From Donna Smith Fee : Reacted to "I find it is useful for generating first drafts that I can then refine (or use AI to help refine)." with ❤️

11:13:06 From Andrew Vercouteren : I treat it like an over-eager intern.

- 11:13:16 From Kathryn Poe : Reacted to "I treat it like an..." with 👍
- 11:13:17 From Maureen Flanagan : Reacted to "I treat it like an over-eager intern." with 😂
- 11:13:19 From Sarah Beideck : Reacted to "I treat it like an..." with 🙌
- 11:13:22 From Maureen Flanagan : Reacted to "I use it for brainstorming and analysis" with 👍
- 11:13:22 From Jason Dreyer : Replying to "I treat it like an over-eager intern."

That's the way to do it

- 11:13:29 From Maureen Flanagan : Reacted to "Trust but Verify!!!" with 🙌
- 11:13:29 From Jacqueline Singh : Reacted to "I find it is useful for generating first drafts that I can then refine (or use AI to help refine)." with 👍
- 11:13:35 From Jacqueline Singh : Reacted to "I use it for brainstorming and analysis" with 👍
- 11:13:37 From Sandra Guzman : Something we have been learning along the way is that AI is learning along side us. We went from a basic copilot to a licensed version. Night and day difference - I am loving my new assistant!
- 11:13:38 From Maureen Flanagan : Reacted to "Yes, I am! But things are changing so much, I am waiting for the technology to settle a bit before I get too invested in a new process." with 👍
- 11:13:50 From Maureen Flanagan : Reacted to "I'm having a bad hair day too" with 😂
- 11:14:01 From Jason Dreyer : Reacted to "Something we have been learning along the way is that AI is learning along side us. We went from a basic copilot to a licensed version. Night and day difference - I am loving my new assistant!" with ❤️

11:14:10 From Maureen Flanagan : Reacted to "Something we have been learning along the way is that AI is learning along side us. We went from a basic copilot to a licensed version.

Night and day difference - I am loving my new assistant!" with ❤️

11:14:10 From Kathryn Poe : Reacted to "Something we have ..." with 👍

11:14:13 From Sarah Beideck : That's such an interesting perspective cause i have been experiencing a whole different experience where I actually get pretty good output, granted i still change thinsg when it comes to course creation, but it helps me organize thoughts while i feed it all my thoughts

11:14:17 From Jacqueline Singh : Reacted to "Something we have been learning along the way is that AI is learning along side us. We went from a basic copilot to a licensed version.

Night and day difference - I am loving my new assistant!" with 👍

11:14:26 From Maureen Flanagan : Reacted to "That's such an interesting perspective cause i have been experiencing a whole different experience where I actually get pretty good output, granted i still change thinsg when it comes to course creation, but it helps me organize thoughts while i feed it all my thoughts" with 🙌

11:14:34 From Jennifer Kirby : i created a playbook on what great would look like for a VILT or course for me, and so when I have ideas and as I'm building, I use my copilot as a pressure test. And then I ask my favourite question - and what else? What am I missing?

11:14:53 From Sarah Beideck : i am also fortunate to be working for an organization that buys us the licenses

11:15:11 From Bruce Cronquist : Reacted to "i created a playbook on what great would look like for a VILT or course for me, and so when I have ideas and as I'm building, I use my copilot as a pressure test. And then I ask my favourite question - and what else? What am I missing?" with 👍

11:15:17 From Maureen Flanagan : Reacted to "i created a playbook on what great would look like for a VILT or course for me, and so when I have ideas and as I'm building, I use my copilot as a pressure test. And then I ask my favourite question - and what else? What am I missing?" with 👍

11:15:32 From Jennifer Kirby : Reacted to "I treat it like an..." with 👍

11:15:42 From Kathryn Poe : They are fgood at differnet things

11:15:42 From Jennifer Kirby : Reacted to "I use it for brain..." with 👍

11:15:56 From Heather Varney : I'm of the mind that while using AI helps (and sometimes hinders) the design and development process, it's getting good enough that those outside of L&D are finding it harder to tell the difference in what we would build vs. a quick AI built course. So that means L&D has to shift now to help identify, improve/replace, and streamline workflows, processes, and other business aspects that AI is speeding up (and as such, showing where workflows don't work well or are faulty).

11:16:05 From Sandra Guzman : Reacted to "That's such an interesting perspective cause i have been experiencing a whole different experience where I actually get pretty good output, granted i still change thinsg when it comes to course creation, but it helps me organize thoughts while i feed it all my thoughts" with ❤️

11:16:12 From Maureen Flanagan : Reacted to "I'm of the mind that while using AI helps (and sometimes hinders) the design and development process, it's getting good enough that those outside of L&D are finding it harder to tell the difference in what we would build vs. a quick AI built course. So that means L&D has to shift now to help identify, improve/replace, and streamline workflows, processes, and other business aspects that AI is speeding up (and as such, showing where workflows don't work well or are faulty)." with 🙌

11:16:13 From Sarah Beideck : in the L&D space i see claude superior to course content

11:16:16 From Sandra Guzman : Reacted to "i created a playbook on what great would look like for a VILT or course for me, and so when I have ideas and as I'm building, I use my copilot as a pressure test. And then I ask my favourite question - and what else? What am I missing?" with 👍

11:16:16 From Andrew Vercouteren : Replying to "i created a playbook on what great would look like for a VILT or course for me, and so when I have ideas and as I'm building, I use my copilot as a pressure test. And then I ask my favourite question - and what else? What am I missing?"

What about pushing back on the AI's response, instead of challenging your own assumptions?

11:16:21 From Dawn Weiman : Reacted to "I'm of the mind that while using AI helps (and sometimes hinders) the design and development process, it's getting good enough that those outside of L&D are finding it harder to tell the difference in what we would build vs. a quick AI built course. So that means L&D has to shift now to help identify, improve/replace, and streamline workflows, processes, and other business aspects that AI is speeding up (and as such, showing where workflows don't work well or are faulty)." with 👍

11:16:34 From Melissa McConnell : I want to keep my work and personal separate — so ChatGPT is for work and gemini is personal. I haven't invested time in Claude, but we're offering training on all three next spring/summer to our members and I moderate the sessions, so I get to be the fly on the wall.

11:16:36 From Christopher Emanuelli : Finding it useful for discrete support tasks esp technical. So for example made an agent team uses to scan scripts and it marksup some specific domain termonology with SSML so text-to-speech pronounces well. Another generates alt text based on project document grounding. So more of a swarm of assistants than full design

process.

- 11:16:37 From Shelly Wroten : Script generation
- 11:16:44 From Rhoda Green : To help me summarize
- 11:16:44 From Donna Smith Fee : outlines
- 11:16:47 From Kathryn Poe : building images to convey complex info
- 11:16:55 From Dawn Weiman : Analysis of text-based surveys
- 11:17:04 From Shelly Wroten : Storyboard outline.
- 11:17:11 From Shelly Wroten : Adding interactivity
- 11:17:12 From Bruce Cronquist : Help create customized activities for this
company/role/LOB.
- 11:17:14 From Shelly Wroten : images
- 11:17:16 From Jason Dreyer : Walking me through building automation for my shared
mailbox to create tasks and assign to my helpers
- 11:17:26 From Heather Varney : For streamlining the front end process - analysis, design,
outlines/etc., to allow for more focus on dev side, which IDs have wanted to do for ages.
- 11:17:34 From Bruce Cronquist : Reacted to "Storyboard outline." with 100
- 11:17:36 From Sarah Beideck : I LOVE using AI for learning path diagnosis
- 11:17:38 From Bruce Cronquist : Reacted to "Adding interactivity" with 100
- 11:17:56 From Jennifer Kirby : Reacted to "What about pushing..." with 100
- 11:18:02 From Melissa McConnell : I uploaded our policies, bylaws, mission, vision, goals,
and strategic plan to ensure what we're planning for professional learning is in alignment with
all of that.
- 11:18:05 From Jacqueline Singh : I use it to do analysis on my body of work as well as
other artifacts.

11:18:33 From Sandra Guzman : I have been using it for creating infographics, manager/learner guides to help with post training conversations to help with reinforcement. Was playing around with it this morning trying to create a tool my team could use and had it create an Excel workbook for me.

11:18:39 From Jason Dreyer : We all look alike after a while

11:18:48 From Sandra Guzman : Reacted to "We all look alike after a while" with 🤔

11:18:55 From Sarah Beideck : Reacted to "We all look alike ..." with 🤔

11:19:09 From Maureen Flanagan : Copilot: Planning my week, built an agent for Priority Progress (Performance Management), generating slides

Gemini Enterprise with ChatGPT - love the Notebook feature for uploading lots of sources. Have used it recently to improve facilitation / discussion guide to make sessions more engaging.

11:19:10 From Sarah Beideck : We all look alike after a while
we all have bad hair days XD

11:19:14 From Kathryn Poe : Yes even Branding guidelines!

11:19:17 From Melissa McConnell : Replying to "Script generation"

Same! For our conferences and webinars, being able to plug in a past one and say "update with this new information" saves me so much time.

11:20:23 From Sarah Beideck : our now AI compliance training says DONT do that

11:20:33 From Bruce Cronquist : To add to the ocean of AI's, search <https://theresanaiforthat.com> for training and you get over 1000 AIs that might help better than the biggies like CoPilot or ChatGPT.

11:20:33 From Barbara Nuss : Replying to "building images to convey complex info"

Which product do you like best for image generation?

11:20:38 From Melissa McConnell : Reacted to "Yes even Branding guidelines!" with 👍

11:21:04 From Shannon Tipton : Reacted to "We all look alike after a while" with 🔄

11:21:43 From Jennifer Kirby : i built a role-play copilot to reinforce key messages for one of my async online courses. I took a chance and presented it as a choose-your-own-adventure thing and so far, great anecdotal feedback.

11:21:53 From Melissa McConnell : NotebookLM is a favorite to summarize our member "hangouts" — I plug in the notes and have it create the podcast. A unique way to share the info vs another thing to read!

11:22:23 From Andrew Vercooteran : I like it for first drafts of just about everything -- e.g., project plans, LOs, content outlines, quiz answers & distractors, summaries/evaluations of large amounts of content for gaps.

That starts the conversation, but eventually, it's my output.

11:22:44 From Andrew Vercooteran : Reacted to "i built a role-play copilot to reinforce key messages for one of my async online courses. I took a chance and presented it as a choose-your-own-adventure thing and so far, great anecdotal feedback." with 👍

11:22:45 From Maureen Flanagan : Reacted to "I like it for first drafts of just about everything -- e.g., project plans, LOs, content outlines, quiz answers & distractors, summaries/evaluations of large amounts of content for gaps.

That starts the conversation, but eventually, it's my output." with 🙌

11:22:56 From Bruce Cronquist : Reacted to "NotebookLM is a favorite to summarize our

member “hangouts” — I plug in the notes and have it create the podcast. A unique way to share the info vs another thing to read!" with ❤️

11:23:29 From Kathryn Poe : Reacted to "i built a role-pla..." with ❤️

11:24:13 From Jacqueline Singh : AI is quite good at “stress testing” things.

11:24:41 From Kathryn Poe : I like Chatgpt for images and Claude for the rest

11:24:44 From Shelly Wroten : Yes. We use Gemini, Notebook, and Claude at my org

11:25:59 From Betsy Spetich : I'm a one-person shop, so I use AI as a co-worker to bounce ideas off of. You can specify what you want it to use as reference materials. We are currently pilot testing one in Arkansas that links to other states as well as federal agencies, so I can see what others are doing in similar situations.

11:26:45 From Sandra Guzman : Reacted to "I'm a one-person shop, so I use AI as a co-worker to bounce ideas off of. You can specify what you want it to use as reference materials. We are currently pilot testing one in Arkansas that links to other states as well as federal agencies, so I can see what others are doing in similar situations." with 🎯

11:27:50 From Donna Smith Fee : Revisiting previous chats helps be from duplicating efforts

11:28:07 From Sandra Guzman : Reacted to "I like it for first drafts of just about everything -- e.g., project plans, LOs, content outlines, quiz answers & distractors, summaries/evaluations of large amounts of content for gaps.

That starts the conversation, but eventually, it's my output." with 🎯

11:28:14 From Sandra Guzman : Reacted to "NotebookLM is a favorite to summarize our member “hangouts” — I plug in the notes and have it create the podcast. A unique way to share the info vs another thing to read!" with ❤️

11:28:16 From Betsy Spetich : Reacted to "Revisiting previous chats helps be from duplicating efforts" with 👍

11:28:34 From Barbara Nuss : Would everybody chime into chat their favorite AI tool for creating images?

11:29:03 From Melissa McConnell : I have it go through my slide decks once I have them done to ensure the flow of my presentations makes sense. I enter the title and description of what registrants would expect and any outcomes listed to compare as well to ensure my content matches the expectation.

11:29:16 From Shelly Wroten : Notebook is a really good enterprise bot. It only uses the information provided. You don't have to worry about AI making up anything

11:29:54 From Shelly Wroten : I also love the microvideos

11:29:54 From Melissa McConnell : Replying to "Would everybody chim..."

I don't use it to create images. But if I did, Nano Banana seems to be one people I know have liked.

11:30:09 From Maureen Flanagan : Replying to "Would everybody chime into chat their favorite AI tool for creating images?"

We just got Gemini Enterprise and the Nano Banana image generation is amazing. However, we have branding standards and the image generation is not yet connected with our branding site so not all images can be used.

11:30:19 From Jason Dreyer : Copilot has a notebook now too

11:30:31 From Betsy Spetich : I've used the free version of ChatGPT. I'm loving Justinian, the tool Arkansas is pilot testing, for images.

11:30:55 From Barbara Nuss : Tell us more about nano-banana - whoever has/is using it.

11:32:00 From Christopher Emanuelli : Replying to "Would everybody ch..."

Lately taking the art from Nano Banana and converting to vector in Inkscape for Storyline

11:32:08 From Jason Dreyer : That's why I like our enterprise Copilot, I can tell it use ours, and it can find it on our intranet

11:32:20 From Melissa McConnell : Flyers made with AI are painful. Way too much text. No guarantee the content is ADA compliant.

11:32:46 From Melissa McConnell : Replying to "Flyers made with AI ..."

Especially if you turn around and share it on social.

11:33:14 From Jacqueline Singh : Great conversation! Sorry, but I have to step away for another meeting...

11:33:49 From Shelly Wroten : Since our branding is departmental specifics I just add our branding to the initial prompt

11:33:50 From Janet Henry : Reacted to "Flyers made with AI are painful. Way too much text. No guarantee the content is ADA compliant." with 100

11:34:07 From Sarah Beideck : maybe i am more harsh on AI than i would be on a fellow coworker XD

11:34:18 From Shelly Wroten : me either

11:34:19 From Jason Dreyer : Replying to "maybe i am more harsh on AI than i would be on a fellow coworker XD"

same

11:34:20 From Shelly Wroten : lol

11:35:07 From Shelly Wroten : We use Gemini, Notebook, and Claude at my org

11:35:10 From Andrew Vercouteren : Replying to "That's why I like our enterprise Copilot, I can tell it use ours, and it can find it on our intranet"

Is your Copilot linked to ChatGPT?

At my previous employer, there were two tiers; the general Copilot version and an upgraded version with ChatGPT, which required a license.

11:35:41 From Shelly Wroten : I use the Gems in Gemini

11:35:43 From Shelly Wroten : for that

11:36:14 From Shelly Wroten : Does anyone use Gems

11:36:37 From Melissa McConnell : Replying to "Tell us more about n..."

<https://gemini.google/overview/image-generation/> Dig around here. Google owns it, so there are are good tutorials available.

11:36:42 From Melissa McConnell : Replying to "Tell us more about n..."

Here's one: <https://www.youtube.com/watch?v=IfE-csUyPF4&vl=en>

11:38:13 From Andrew Vercouteren : Copilot has one thing going for it: the integration with Microsoft 365.

11:38:22 From Shannon Tipton : Reacted to "Copilot has one thing going for it: the integration with Microsoft 365." with 100

11:38:35 From Bruce Cronquist : Reacted to "Copilot has one thing going for it: the

integration with Microsoft 365." with 100

11:38:41 From Betsy Spetich : Yes - I do a lot of back and forth with AI.

11:38:43 From Sarah Beideck : my organization also does exactly that jason! I wonder if we work at the same place!

11:38:55 From Jason Dreyer : Reacted to "my organization also does exactly that jason! I wonder if we work at the same place!" with 😂

11:39:12 From Betsy Spetich : It's more like a conversation now.

11:39:53 From Shelly Wroten : That's the same thing for Gemini and Google. My org uses google. So Gemini talks to our everything (meetings, calendar, drive, docs, sheet, slides, etc)

11:40:30 From Shelly Wroten : I suck up to my AI so it works harder for me lol

11:40:38 From Maureen Flanagan : Not L&D related, but for my recent mid-year review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year.

11:40:42 From Sarah Beideck : Reacted to "I suck up to my AI..." with 😂

11:40:49 From Sandra Guzman : Reacted to "I suck up to my AI so it works harder for me lol" with 😂

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where there may be gaps to focus on before the end of the year." with 👍

11:41:12 From Maureen Flanagan : Reacted to "I suck up to my AI so it works harder for me lol" with 😂

11:41:47 From Maureen Flanagan : Replying to "I suck up to my AI so it works harder for me lol"

I usually say "please" and "Thank you" so if it takes over the world, it may remember I was kinder towards it and kill me last. :-)

11:41:48 From Victoria Nelson : Reacted to "Not L&D related, but for my recent mid-year review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year." with 👍

11:41:57 From Dawn Weiman : Reacted to "Not L&D related, but for my recent mid-year review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year." with 👍

11:42:08 From Sarah Beideck : working with AI feels like the "making a pb&J sandwich" activity again

11:42:15 From Sarah Beideck : Reacted to "Not L&D related, b..." with 👍

11:42:16 From Shelly Wroten : Replying to "Not L&D related, but for my recent mid-year

review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year."

Same!

11:42:19 From Heather Ross : Reacted to "working with AI feels like the "making a pb&J sandwich" activity again" with 100

11:42:23 From Jason Dreyer : Oklahoma

11:42:25 From Barbara Nuss : Replying to "Not L&D related, but for my recent mid-year review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year."

The prospect of inviting copilot into my life at that level makes me feel so vulnerable.

11:42:36 From Bruce Cronquist : Reacted to "working with AI feels like the "making a pb&J sandwich" activity again" with ❤️

11:42:42 From Shelly Wroten : Replying to "I suck up to my AI so it works harder for me lol"

exactly

11:42:48 From Shelly Wroten : Reacted to "I usually say "please" and "Thank you" so if it takes over the world, it may remember I was kinder towards it and kill me last. :-)" with 😂

11:43:03 From Jason Dreyer : I find myself yelling at it sometimes

11:43:12 From Andrew Vercouteren : AI is like an over eager intern; it will always give you an answer, even if there is no answer.

Never take the first response you get from the AI. Always push back on it.

e.g., "What did you overlook?" "What did you combine that you shouldn't have?" "What assumptions did you make?"

11:43:24 From Melissa McConnell : Reacted to "I suck up to my AI so it works harder for me lol" with 😂

11:43:26 From Maureen Flanagan : Replying to "I find myself yelling at it sometimes"

Hope it doesn't yell back or learn how to report you to HR.

11:43:27 From Shannon Tipton : The Through-Line Test

Before publishing, ask:

Which pillar does this lead with? If unclear, the piece doesn't have a spine yet.

Does this add a brick to the central argument, or is it a standalone observation?

Does the close match what the piece actually did to the reader?

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ALL OF THIS.

11:43:58 From Maureen Flanagan : Reacted to "AI is like an over eager intern; it will always give you an answer, even if there is no answer.

Never take the first response you get from the AI. Always push back on it.

e.g., "What did you overlook?" "What did you combine that you shouldn't have?" "What assumptions did you make?" with 🙌

11:44:50 From Melissa McConnell : Replying to "AI is like an over e..."

I also remind it of my audience — what questions would they have after reading this/experiencing this that we could/should address beforehand.

11:44:56 From Bruce Cronquist : Replying to "I find myself yelling at it sometimes"

So far, AI has never answered in ALL CAPS.

11:45:30 From Heather Varney : Reacted to "Not L&D related, but for my recent mid-year

review I created an agent in Copilot to summarize progress on my priorities (I also plan to use this at year-end). I uploaded my priorities, our company leadership skills and descriptions of our ways of working. It reached out to my Outlook emails and calendar and OneDrive and summarized what I have accomplished, stakeholders I worked with on each objective, and where there may be gaps to focus on before the end of the year." with 👍

11:45:33 From Sarah Beideck : Reacted to "So far, AI has nev..." with 😂

11:47:07 From Melissa McConnell : Oh, I also have it help condense a course/webinar descriptions for our registration system that has character count limitations. Holy CRAP has that save me time!

11:47:42 From Sandra Guzman : Reacted to "Oh, I also have it help condense a course/webinar descriptions for our registration system that has character count limitations. Holy CRAP has that save me time!" with 👍

11:48:07 From Melissa McConnell : Do any of you list attributions that your content may have had generative AI used in its creation? That's an ongoing conversation in our field.

11:48:16 From Janet Henry : Reacted to "The prospect of inviting copilot into my life at that level makes me feel so vulnerable." with 🙏

11:48:23 From Janet Henry : Reacted to "working with AI feels like the "making a pb&J sandwich" activity again" with 🙏

11:48:26 From Jason Dreyer : Yes we do

11:48:29 From Barbara Nuss : Reacted to "I usually say "please" and "Thank you" so if it takes over the world, it may remember I was kinder towards it and kill me last. :-)" with ❤️

11:48:45 From Sandra Guzman : Reacted to "Yes we do" with 🙏

11:48:48 From Sarah Beideck : i use AI to personalize learning paths for specific users. kinda like a ai chat bot in the corner of our learning hub

11:49:04 From Andrew Vercouteren : Reacted to "Oh, I also have it help condense a course/webinar descriptions for our registration system that has character count limitations. Holy CRAP has that save me time!" with 👍

11:49:14 From Andrew Vercouteren : Reacted to "i use AI to personalize learning paths for specific users. kinda like a ai chat bot in the corner of our learning hub" with 👍

11:49:41 From Shelly Wroten : yes

11:49:47 From Shelly Wroten : I record all my meetings

11:49:57 From Andrew Vercouteren : Replying to "i use AI to personalize learning paths for specific users. kinda like a ai chat bot in the corner of our learning hub"

This is a real use-case for learning in the flow of work.

11:50:12 From Maureen Flanagan : Replying to "i use AI to personalize learning paths for specific users. kinda like a ai chat bot in the corner of our learning hub"

We know have a Learning agent in Copilot that does this very thing. It is linked to the LMS and it has saved a tremendous amount of time to curate the right content.

11:50:20 From Melissa McConnell : This is a statement I shared in a presentation about the use of AI..."To increase efficiency, our district occasionally uses AI tools for tasks such as summarizing reports, translations, and drafting communications. All content is reviewed by staff before being shared."

11:50:29 From Melissa McConnell : Reacted to "i use AI to personalize learning paths for specific users. kinda like a ai chat bot in the corner of our learning hub" with 👍

11:50:34 From Dawn Weiman : Reacted to "This is a statement I shared in a presentation about the use of AI..."To increase efficiency, our district occasionally uses AI tools for tasks such

as summarizing reports, translations, and drafting communications. All content is reviewed by staff before being shared."" with 👍

11:50:35 From Andrew Vercouteren : Reacted to "This is a statement I shared in a presentation about the use of AI..." "To increase efficiency, our district occasionally uses AI tools for tasks such as summarizing reports, translations, and drafting communications. All content is reviewed by staff before being shared."" with 👍

11:50:40 From Sandra Guzman : Reacted to "This is a statement I shared in a presentation about the use of AI..." "To increase efficiency, our district occasionally uses AI tools for tasks such as summarizing reports, translations, and drafting communications. All content is reviewed by staff before being shared."" with 👍

11:51:36 From Melissa McConnell : Replying to "i use AI to personal..."

YES! If I have it review a course outline or slide deck for a course, I will ask it to view this through the lens of xyz type of learner to ensure I meet their needs as well.

11:51:47 From Bruce Cronquist : I load evals into AI and ask it to do a Sentiment Analysis, listing a few positive sentiments and a few action items.

11:51:57 From Michelle Pessoa : I have a project folder that has the goals for the year-end performance review. I periodically ask ChatGPT to compare the tasks I've been doing against the performance goals to see if I'm on track.

11:52:04 From Sandra Guzman : Reacted to "I load evals into AI and ask it to do a Sentiment Analysis, listing a few positive sentiments and a few action items." with 👍

11:52:25 From Sarah Beideck : Reacted to "I have a project f..." with 🏆

11:52:34 From Michelle Pessoa : So I have "proof" that I met expectations -- or exceeded them.

11:52:42 From Bruce Cronquist : Reacted to "So I have "proof" that I met expectations -- or exceeded them." with 🙌

11:52:45 From Michelle Pessoa : Can't talk, sorry.

11:52:49 From Andrew Vercouteren : Replying to "I record all my meetings"

In financial services, they're really twitchy about being recorded (due to litigation). I've had executives say they won't attend my meeting because it's being recorded/transcribed.

This was an issue with the benefits of using Copilot for meetings.

11:52:54 From Shelly Wroten : Reacted to "So I have "proof" that I met expectations -- or exceeded them." with 🙌

11:53:05 From Michelle Pessoa : 😊

11:55:13 From Barbara Nuss : Replying to "I record all my meetings"

Echoing this sentiment. How is AI creating data we don't want on record. This doesn't mean we're doing anything dishonest. But some things are better left off the record.

11:55:23 From Regina Doeppel : Refresh your resume - Great Idea!

11:55:32 From Victoria Nelson : Reacted to "Refresh your resume - Great Idea!" with 🙌

11:55:53 From Michelle Pessoa : Reacted to "Refresh your resume ..." with 🙌

11:56:24 From Andrew Vercouteren : Reacted to "Echoing this sentiment. How is AI creating data we don't want on record. This doesn't mean we're doing anything dishonest. But some things are better left off the record." with 🙌

11:57:19 From Shelly Wroten : Replying to "I record all my meetings"

@Andrew Vercouteren Wow. I am in financial services as well and never had that issue.

11:59:15 From Bruce Cronquist : Replying to "Refresh your resume - Great Idea!"

And LinkedIn

11:59:23 From Maureen Flanagan : Reacted to "And LinkedIn" with 👍

11:59:25 From Regina Doeppel : So many great ideas. I need to start implementing these.

Thank you all for sharing. I learn so much on these calls.

11:59:31 From Sandra Guzman : Reacted to "So many great ideas. I need to start implementing these. Thank you all for sharing. I learn so much on these calls." with ❤️

11:59:37 From Regina Doeppel : Reacted to "And LinkedIn" with 👍

11:59:49 From Shelly Wroten : Reacted to "So many great ideas. I need to start implementing these. Thank you all for sharing. I learn so much on these calls." with ❤️

12:00:01 From Donna Smith Fee : Have to hop...have a sweet weekend to each and everyone one!

12:00:06 From Janet Henry : Reacted to "Have to hop...have a sweet weekend to each and everyone one!" with ❤️

12:00:43 From Bruce Cronquist : THAT should be a fun conversation...

12:00:43 From Regina Doeppel : Maybe..... LOL

12:01:11 From Maureen Flanagan : Maybe the confessions session should NOT be recorded. LOL.

12:01:14 From Barbara Nuss : Bye bye all!

12:01:18 From Bruce Cronquist : Reacted to "Maybe the confessions session should NOT be recorded. LOL." with 👍

12:01:20 From Shelly Wroten : Getting ready for back to school

12:01:20 From Jason Dreyer : packing

12:01:38 From Sandra Guzman : Thanks Shannon! Great session as always! Thanks everyone. Have a great weekend! Looking forward to the next chat.

12:01:46 From Maureen Flanagan : Replying to "packing"

For something fun like a vacation or are you moving?

12:01:52 From Regina Doeppel : Have a great weekend everyone!

12:01:55 From Bruce Cronquist : Have a great weekend all!

12:02:14 From Melissa McConnell : Thanks — always a great hour when I can build it in my schedule!

12:02:33 From Michelle Pessoa : Lots of storms, right? In Tampa?

12:02:45 From Heather Ross : Looking forward to seeing you on Tuesday and judging a first-timers drag competition (there's still tickets)